

Boarding/Daycare Agreement

To ensure your pets stay with us is safe and enjoyable, we have compiled a list of requirements for the pets staying in our facility. Please read and sign this agreement. Thanks!

1. Rabies, Distemper and Bordetella vaccine are required for your pet(s) to board with us. 1- and 3- year rabies and distemper are acceptable. Bordetella is required every 6 months.
2. If a pet(s) has fleas, we will provide a flea treatment at the owner's expense.
3. If your pet(s) becomes ill or injured while in the custody of the boarding establishment, the boarding establishment shall provide the animal with emergency veterinary treatment for the illness or injury at the owner's expense. All attempts will be made to contact the owner of the pet first, however in an emergency the wellbeing of the pet comes first, and appropriate action will be taken.
4. Customers are required to provide their pet's own food. If you choose to use our house food, there will be a daily charge added to the reservation. Changing diet abruptly may cause vomiting and/or diarrhea,
5. We do not recommend bringing your own personal items from home. We launder all items daily which can cause damage or loss to personal items. Items from home may cause more separation anxiety to your pet, not less. We are not responsible for lost or damaged items. If you insist on bringing personal items, there is a likelihood that they will not be put in with your pet and be placed in a labeled bin.
6. On weekdays pets must be dropped off and picked up between 7:30 AM – 5:00 PM. Saturdays between 7:30 – 12:00 PM and Sundays between 3:00-5:00 PM
7. There are no drop off or pickups available on New Years Day, Easter, Memorial Day, Fourth of July, Labor Day, Thanksgiving, the afternoon of Christmas Eve, Christmas Day, and the afternoon of New Years Eve. Other exceptions may apply as defined by J&C's.
8. Boarding rates are charged by the day, starting when you drop off your pet(s) regardless of the drop off time. If you pick up before 1:00 PM Monday-Friday and 12pm on Saturday, there will be no charge for that day. Any pickup after 1:00 PM during the week and 12pm on Saturdays will be billed as a full day of boarding. Sundays are always billed as a full day of boarding.
9. If your pet(s) makes a mess in their kennel and becomes dirty, a bath will be given at the owner's expense.
10. Rope toys, rawhide's, toys that could be potential choking hazards, choke and pinch collars are not permitted for safety reasons. We remove all collars, harnesses and leashes.
11. All pets are boarding without liability for loss, or damage, from disease, death, escaping, theft, fire, injury, or any other unavoidable causes. J&C's Bed and Biscuit is not liable for any behavior problems or aggression once your pet has left our facility.

12. Special needs: If your pet has any health or medical issues that may require special care and time by staff, there may be a special needs fee attached to your reservation. The fee would be based on the amount of extra care needed, the reason for the extra care, and/or the amount of days your pet is boarding. This fee will be defined by J&C's Bed and Biscuit.

13. Common after-effects of boarding: Diarrhea and weight loss can be a side effect of boarding. Even a pet that is fully enjoying their stay can have these side effects do to change in environment. Your pet may go home with an odor. We keep our facility clean but pets that play all day and are not in their usual environment may go home with an odor. We always recommend a bath before departure. Upper respiratory conditions can be contracted while boarding due to being exposed to many other pets in the facility. See below for more details.

14. Owner understands that by bringing their dog(s) into an environment where other dogs are present, that there is a chance of contracting an upper respiratory condition even if your pet is fully vaccinated. Although the facility does disinfect daily there are no guarantees that an upper respiratory condition will not be contracted. With this understanding, the owner agrees to board or groom their dog(s) and understands that all veterinarian costs will be the responsibility of the dog owner.

15. Your pet may encounter another pet while boarding either by participating in daycare or other factors such as escape, breaking through or jumping a gate into another yard, or other accidental factors. J&C's Bed and Biscuit is not liable for any injury or disease due to your pet encountering another pet.

16. I understand and agree that if I fail to show up for my scheduled reservation or cancel with less than 48 hours' notice that I may be required to pay in full the cost of the boarding prior to booking the next reservation.

17. Abandonment procedure: If you fail to pick up your pet by the scheduled departure date and we have had no contact to change said departure date then we will start our abandonment procedure. We will send a letter in the mail on the 3rd day of the scheduled departure date. If your pet is not picked up by the 7th day from scheduled departure date and we have had no point of contact with you or any other family member, then your pet will be deemed abandoned. We will contact the proper authorities to start the adoption process. All boarding, adoption and any legal fees will be the responsibility of you, the owner.