

J&C's Bed and Biscuit Grooming Waiver

General grooming risks- Extra care will be taken when performing any grooming procedures, however, owner must understand possible reactions such as stress, skin irritation, possible nicks to the skin, or a toenail quicked may occur. Additionally, problems occasionally arise after the grooming visit such as bleeding of nicks, clipper irritation, mental or physical stress. Grooming can also expose a hidden medical problem or aggravate a current one. Owner agrees not to hold J&C's Bed and Biscuit responsible for any injuries, which might result from this grooming process.

Aggressive Pets: If your animal is too stressed or becomes dangerous to groom, J&Cs Bed and Biscuit reserves the right to refuse service, or stop a groom in progress, if your pet poses a threat to themselves, other pets, or staff.

Matted Coats: Pets with severely matted coats require extra attention. Mats in a pet's coat grow tight and can ultimately damage and tear the pet's skin. Owner is aware that if the hair on pet is in a matted condition, pet may not be able to receive the style of cut requested. If the matting is severe, brushing out may be too stressful and painful for the pet. In this case J&C'S Bed and Biscuit may not be able to continue the groom. A shave down or a much shorter cut may be a possible option. We will contact you if this is the only option. Extra care will be taken in the shave-down process; however, cuts or nicks could occur depending on the severity of the matting. If a cut or nick happens the owner will not hold J&C's Bed and Biscuit responsible.

Grooming Enclosures: I agree and understand that my pet (s) may be placed in grooming enclosures before, during or after grooming.

Moles/Skin Lesions/Tumors/Other Skin Irregularities: Because these skin irregularities may protrude from the skin, they are vulnerable to nicks or cuts during the grooming process; owner agrees not to hold J&C's Bed and Biscuit responsible for any cuts or nicks and skin reactions/irritations due to the grooming process.

Grooming Rates: Owner agrees to pay the current grooming rate per visit per pet for services rendered. You will be advised of grooming rates prior to any work being done; however, certain treatments such as de-matting may not be pre-quoted but may be required to complete the groom.

Veterinarian Authorization-Medical Emergencies: This release gives J&C's Bed and Biscuit full authorization to seek medical treatment from nearest veterinarian in the case of any medical emergencies while in our care. J&C's Bed and Biscuit agrees to make reasonable efforts to contact me should aid be necessary, however, if they are unable to reach me or need to administer aid immediately, J&C's Bed and Biscuit may use their discretion and administer aid without contacting me first. All veterinarian costs and expenses will be the responsibility of the animal's owner.

Vaccinations: Pets must be up to date on Rabie and Distemper. We highly recommend they are current on a 6-month Bordetella. If you choose to decline the Bordetella, then a separate waiver must be signed. Proof of vaccinations must be given prior to a grooming appointment.

Cancellation & No-Show Policy: I understand and agree that if I fail to show up for my scheduled appointment or cancel with less than 24 hours' notice that I may be required to pay in full the cost of the next grooming prior to booking the appointment.

Shaving double coated dogs: I understand and agree that I am leaving my double-coated dog with J&C's Bed and Biscuit to be shaved. I have also been informed of the following:

- We cannot guarantee that the dog's coat will grow back after shaving
- Shaving may cause irritation and/or rash.
- Shaving the coat does not necessarily make the dog feel cooler, as the double coat acts as insulation in warm and cool weather.
- Shaving does not reduce shedding; it only makes the shedding coat shorter.
- Clipping down a double-coated dog can look uneven or choppy depending on your dog's coat type and the length requested. Our groomers will do their best to make the haircut look the best possible.